

Comparison: SJU Partnered Vendors and Other Systems

Many students ask what computer is the best for their use at SJU. Listed below are the support differences between partnered vendors and bringing your own laptop to campus. It is important to understand their options before choosing a laptop.

	Lenovo Free through SJU Laptop Computer Program	Apple (not a partnered vendor)	Repair IT Fee-based Service SJU Technology Service Center (TSC)
Exclusive SJU Pricing	✓ Yes	✗ No	✗ No
Warranty length	3 yr standard 4 yr optional (Strongly recommended)	1 yr standard 3 yr optional (Strongly recommended)	Check with manufacturer
On-Campus warranty support	✓ Yes (for the length of the warranty)	✓ Yes (for the length of the warranty)	✗ No
Accidental Damage Coverage (i.e. spills and drops)	✓ Yes (with 4 yr optional warranty - Strongly recommended)	✗ No (not offered by Apple)	Check with manufacturer
Theft coverage included	✗ No	✗ No	Check with manufacturer
Spare parts on-campus	✓ Yes	✗ No	✓ Yes
Loaner if computer is sent out for repair	✓ Yes (for the length of the warranty)	— TBD	✓ Yes
Hardware support at SJU TSC	✓ Yes (for the length of the warranty)	✓ Yes (for the length of the warranty)	✓ Yes
Free Software Troubleshooting at SJU TSC	✓ Yes	✓ Yes	✓ Yes
Free Virus Support at SJU TSC	✓ Yes	✓ Yes	✓ Yes

****Warranty Support is the most important difference between system options****