Face to Face

Description of Agency: At Face to Face struggling families, individuals and the homeless are welcomed and treated with dignity and respect. Our goal is to meet basic human needs and reduce suffering; thereby assisting our guests to a better future. Face to Face offers a Dining Room, a nurse managed Health Center, a Legal Center, a Social Services Center and, along with Mercy Neighborhood Ministries, early child education (3 and 4 year olds), children’s Summer Camps and After School programs. We also have a Washeteria where people can take a hot shower and receive a new set of clothes. Face to Face serves 2,500 annually and has been a stable presence in Germantown for over 20 years. We are distinguished both by what we do and the manner in which we do it. Face to Face believes that each guest is the equal of each staff member and volunteer. Key words for this organization are: Hospitality, mutuality, and transformation.

Our Dining Room alleviates hunger by serving hot, nourishing meals to low income families as well as single and homeless individuals. We welcome guests Friday, Saturday, Sunday, Monday and Tuesday. We open our doors by 9am and invite people to sit, relax, read, enjoy coffee and socialize while they wait for the meal.

Student Role in Agency: Students will serve as either meal servers in their restaurant style meal program, delivering meals to guests with dignity, or sit with guests before/after/during meals for conversations, card games, and checkers. Volunteers serve the meal as though they were serving guests in their home. Since so many of guests return on a regular basis, we make it a priority to learn each of their stories and address their individual needs. It is through the
relationships that are formed in the dining room that guests are referred to our other programs.

**Clearances and Requirements:** TBD

SJU and Families Forward policies require 4 clearances and a Tuberculosis test to volunteer at this placement: Criminal Background, Child Abuse History, FBI Fingerprinting and Minors on Campus Training Video. More information on how to complete these clearances is available at [www.sju.edu/servicelearningstudents](http://www.sju.edu/servicelearningstudents) and at Placement Awareness Training. All clearances must be completed, uploaded to the Faith-Justice Clearance blackboard site, and handed in to your service site by the posted due date.

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