



My Health, My Care: 24/7 ^{online} Access to VA

5 Reasons You Should Be Using My HealthVet

1 Be empowered to control your health



You can check your health records 24/7, update the current status of your personal health records, and refill your VA prescriptions, all on our award-winning, easy to use website.

2 Avoid duplicate tests and procedures



You can share results from previous diagnostic tests and procedures with your non-VA providers, as well as update your medical record prior to each visit.

3 Move easily from doctor to doctor



You are armed with information that eases the transition from VA providers to non-VA providers.

4 Improve the efficiency and safety of your health care



Updated, accurate health records save patients and caregivers valuable time, help prevent unwanted drug interactions and help inform you of your diagnoses and treatments.

5 Get personalized VA appointment & wellness reminders



Online access enables you to view past and future VA appointments, see a personalized calendar, and receive online VA appointment and wellness reminders to put your health in your hands.

www.myhealth.va.gov

LOG ON. SIGN UP. TODAY!



Department of
Veterans Affairs
Office of
Health Information



HOW TO:

- **LOGIN** – Go to www.myhealth.va.gov
Click on “My HealthVet enter here” then log your User ID and Password
- **SEND A MESSAGE TO YOUR PHYSICIAN OR A CLINIC** – Click on “Secure Messaging” and select “New Message” to compose a message to your Health Care Team
- **REFILL PRESCRIPTIONS** – Click on “Pharmacy” then click on “Refill My Prescriptions”
- **VIEW YOUR APPOINTMENTS** – Click on “Get Care” then click on “View Appointments”
- **VIEW YOUR LAB RESULTS or VITALS** – Click on “Track Health” then click on “Labs & Test” then select “VA Chemistry/Hematology”
- **BLUE BUTTON** – For Personal Health Record, Doctor’s Notes, Extensive Lab Results, Radiology and Pathology Reports

For additional assistance with the My HealthVet Site or your account, please contact:

National My HealthVet Help Desk 24 hours/7 days a week at 1-877-327-0022

Why register for My Health^eVet?

Basic My Health^eVet account features:

- Self entered health information
- Food & activity journals
- Medical and drug libraries
- VA prescription refills

Upgraded My Health^eVet account includes all of the above features **PLUS:**

- VA Wellness Reminders
- Allergies & Adverse reactions
- VA Appointments
- VA Chemistry & Hematology Lab results
- Secure Messaging with your health care team
- Priority access to new features



VA Defining
HEALTH CARE **EXCELLENCE**
in the 21st Century

My Health^eVet

For more information contact:
www.myhealth.va.gov



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Serving those who served.

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www.myhealth.va.gov

My Health^eVet Online
My Care: 24/7 Access to VA

My Health^eVet


In **3** Easy Steps

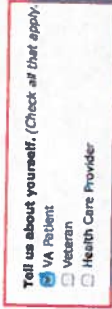


Online access to your
health information

Step 1

Register for a **Basic MyHealtheVet** account

- Go to www.myhealth.va.gov
- Click on 
- Complete the registration page making sure:
 - Your first, middle and last name is entered exactly as it appears on your VA record.
 - You indicate that you are a VA patient by checking the box next to VA Patient.



Tell us about yourself. (Check all that apply.)

VA Patient
 Veteran
 Health Care Provider



Step 2

Upgrade your **My HealtheVet** account by completing **In-Person Authentication (IPA)**

- Complete an IPA form (Form 10-5345a)
- Forms are available on the **My HealtheVet** site, all CBOC's, the Medical Library, and the Primary Care Clinics at the Medical Center.
- Turn in your completed IPA form to VA staff at any of the following:
 - Philadelphia VA Medical Center Library
 - Primary Care Clinics
 - Willow Grove, Camden, Ft. Dix and Gloucester Outpatient clinics
 - **My HealtheVet** Coordinator

*You will be required to show your VIC or other valid, government-issued photo ID when turning in your IPA form.

Step 3

Opt-in to use **My HealtheVet** Secure Messaging

- Opting in allows you to use My HealtheVet Secure Messaging to send messages electronically to your health care team
- Log in to your **My HealtheVet** account
- Click on the Secure Messaging tab



- Agree to the Terms & Conditions

That's It!

